



PeaceHealth: How a secure cloud program enhanced Healthcare collaboration

HEALTHCARE CASE STUDY Cloud • IAM • Shadow IT

Moving from risk to opportunity

PeaceHealth—a major healthcare provider in the Northwest region of the United States—decided to move their applications and services to the cloud. Their goal was threefold: increase accessibility to clinical and administrative applications, enhance collaboration among clinicians, and lower operational costs. But like any highly-regulated healthcare provider, they couldn't miss a beat in protecting clinical research, business data—and most of all—patient records.

PeaceHealth knew what they wanted to do, but they needed a strategic partner to ensure the migration would be secure and HIPAA compliant. That's when they came to us.

Embracing identity-centric security

Bringing Edgile's deep Fortune 500 experience in identity and access management (IAM) and governance, risk and compliance (GRC), we partnered with PeaceHealth to develop a custom security governance solution.

Our advice? A strategy-first approach aligning PeaceHealth's business goals with identity management to mitigate the risk of cyber security breaches.

Remediating shadow IT

Edgile's discovery process revealed a large shadow IT operation: hundreds of SaaS and third-party cloud applications were being used by clinicians and administrative staff without a clear IT governance mandate. But that's not unusual.

The newfound visibility into their uncontrolled applications enabled PeaceHealth to take proactive steps—controlling access to applications and mitigating risk.



PeaceHealth

PeaceHealth is a nonprofit Catholic health system offering care to communities in Washington, Oregon and Alaska. PeaceHealth has 16,000 caregivers, a multi-specialty medical group practice with more than 800 physicians and providers and 10 medical centers.

Challenge

Provide a community of 27,000+ healthcare workers secure access to cloud-based applications.

Solution

- Strategic roadmap for secure identity governance
- Microsoft Enterprise Mobility + Security
- SailPoint IAM

Result

- Achieved millions of dollars in operational savings through cloud efficiencies and automated workflows
- Provided clinicians with easy and secure anytime access to patient data and healthcare records from any device

Putting it all together

We developed a clear strategy and practical plan for hybrid on-premises and cloud identity provisioning, automation, and governance. PeaceHealth moved swiftly to deploy the technology solutions, and quickly reaped the benefits of increased collaboration among clinicians.

Now, clinicians can access patient records securely from their mobile devices, whether at a patient's bedside or in their offices. Collaboration tools make it easier to share information, enabling clinicians to more easily cooperate in making better decisions regarding patient care—all without concerns that patient information will be compromised.

With a cloud identity governance strategy developed by Edgile—and supported by Microsoft and SailPoint solutions—PeaceHealth is well on the path to digital transformation. In fact, they're on a path to reap millions of dollars of operational savings through cloud efficiencies and automated workflows.

Through strong, business-aligned identity governance effectively managing access to applications and resources, PeaceHealth can be confident sensitive patient information is protected while clinicians more freely collaborate to provide the best in patient care.



“We have completed two projects with Edgile, and they were both on-budget and on time. Edgile helped PeaceHealth develop an IAM strategy, including planning, budgeting, and project sequencing. The output of the Edgile strategy was used to explain to senior management why EM+S and SailPoint are the needed controls to assure security of PHI data in the cloud.”

– David Lahti
Systems Director, IST Customer Service



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Edgile is the trusted cyber risk and regulatory compliance partner to the world's leading organizations, providing consulting, managed services, and harmonized regulatory content. Our strategy-first approach optimizes IAM, GRC, and cybersecurity for both on-premise and cloud-based programs. By transforming risk into opportunity, we secure the modern enterprise through solutions that increase business agility and create a competitive advantage for our clients.

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